

Life Company Contact information for Annuitants

AEGON – as of 12/20/2004

Structured Settlement & Pension Benefits
400 West Market Street
6th Floor
Louisville, KY 40202
Phone: 800-866-0002
Fax: 502-560-4860

ALLSTATE – as of 2/20/2013

Allstate Life Insurance Company
3100 Sanders Road, Suite M4
Northbrook, IL 60062-7154
Phone: 800-840-3870 (Allstate Life)
Phone: 800-237-3303 (Allstate Life of NY)
Fax: 877-690-4092

AMERICAN GENERAL

American General Life Insurance Company
Atten: Structured Settlements
P.O. Box 15367
Amarillo, TX 79105-5367
Phone: 800-288-4088 ext. 8006
Fax: 806-349-5802
Email: request@structuresag.com
www.aglife.com/structuredsettlements (forms for annuitants available here)

AVIVA – as of 5/29/2009

Aviva Life and Annuity
611 5th Avenue
Des Moines, IA 50309
Phone: 888-285-4332 (Option 2 – Customer Service)
Fax: 866-811-9252
Email: structurenb@avivausa.com

JOHN HANCOCK – as of 4/5/2013

John Hancock Structured Settlement Contract Administration

Phone: 866-275-5477 select option 2

Email: settlementsense@jhancock.com

LIBERTY LIFE – as of 12/2008

Structured Settlement Contracts

Phone: 800-451-7065

Fax: 603-749-2534

MASS MUTUAL – as of 5/2007

Mass Mutual Settlement Solutions

Annuity Administration

421 South 9th Street, Suite 222

Lincoln, NE 68508

Phone: 888-549-4227

Fax: 402-479-0142

METROPOLITAN

Metropolitan Life Insurance Company

P.O. Box 14403

Lexington, KY 40512-4403

Phone: 800-638-2704 (Annuitant Customer Service)

MUTUAL OF OMAHA

Post Issue Customer Service

Phone: 800-843-2455, Option 4 (then select option 1 for policies issued after 2010)

Fax: 402-997-1900

Email: structuredservice@mutualofomaha.com

Service Website: www.mutualofomaha.com/structuredsettlements/service

NEW YORK LIFE

New York Life Insurance Company

Structured Settlement Unit

51 Madison Avenue, Room 809

New York, NY 10010

Phone: 800-695-9873 (Annuitant Customer Service)

PACIFIC LIFE

Pacific Life & Annuity Company
Structured Settlements, RSD
P.O. Box 9000
Newport Beach, CA 92658-9952
Phone: 888-728-5611 (Annuitant Customer Service)
Fax: 402-479-0102

PRUDENTIAL INSURANCE

Prudential Annuity Services
Structured Settlements
P.O. Box 70197
Philadelphia, PA 191-76
Phone: 877-778-8118 (Annuitant Customer Service)
Fax: 877-2329

SAFECO/SYMETRA – as of 12/2012

Symetra Life Insurance Company – Benefits
Phone: 800-796—3872
Fax: 866-817-8780
Email: struct@symetra.com
